

HealthWatch



What is HealthWatch?

- HealthWatch is part of Government's NHS changes
- A continuation of current LINk role plus new functions
- Duty on Local Authority to ensure effective Local HealthWatch
- Funding from Dept. of Health via Local Authorities
- HealthWatch currently due to begin from October 2012



The Vision

- Provide people with a single point of contact
- Ensuring that voices are not only heard, but acted upon
- A champion for patients and the public
- Independent local voice and national perspectives



Three functions of HealthWatch

1

Help shape the planning and delivery of local health and social care services

2

Provide information and signposting to help people make choices about the health and care services they receive

3

Signpost to and/or provide, an advocacy service for people with complaints about NHS services



LOCAL HEALTHWATCH

'local consumer voice for health and social care'

Influencing

Help shape the planning of health and social care services

signposting

Help people access and make choices about care

advisory

Advocacy for individuals making complaints about healthcare

Local HealthWatch will:

- reach out to and connect a diverse communities
- gather views and experiences of patients/public to inform local commissioning decisions and provide evidence for priority setting
- make people's views known through reports and recommendations to help monitor local health and adult social care services
- provide information, signposting and support access to information and data in ways that local people use to exercise choice



HealthWatch England

- HealthWatch England which will provide leadership, advice and support to local HealthWatch
- HealthWatch to feed views and experiences of people to HealthWatch England and make recommendations about CQC investigations and reviews

Health and Wellbeing Board

- HealthWatch have a seat on local Health and Wellbeing Board



Local HealthWatch will need to be accountable:

- To the local community it serves and represents
- To HealthWatch England which will set standards, and have continues communication
- To the local authority commissioning HealthWatch services, who will be responsible for ensuring that HealthWatch is effective and represents good value for money



Transition

Local:

- HealthWatch Pathfinder work programme
- Working with Shadow Health and Wellbeing Board

National:

- Programme Board, task and finish groups and Advisory Group meeting
- Consultation on the funding formula out now until October 24th 2011.

Your Questions

